

DİNARSU İMALAT VE TİCARET T.A.Ş.
WEB VISITOR CLARIFICATION TEXT

This clarification text has been prepared by data controller Dinarsu İmalat ve Ticaret T.A.Ş. (hereinafter referred to as “**Dinarsu**”) in order to inform you who visit our web portal and want to contact with Dinarsu concerning processing, saving and transfer of your personal data within the scope of the Law on Protection of Personal Data numbered 6698 and other relevant legislative provisions. We inform you that we shall process your personal data stated below, under all circumstances:

- In accordance with law and good faith,
- Protecting accuracy and the most recent updated state of the personal data you share,
- For specific, clear and legal purposes,
- In a manner that the personal data shall be connected with, limited and restrained to the purpose of processing,
- Saving for the period anticipated in the relevant legislation or as required by the purpose of processing.

Your Processed Personal Data, Purposes of Processing and Legal Grounds

We collect data of our customers stated below within the scope of business activities and employment purposes of Dinarsu:

Personal Identifying Information

- Name
- Surname

Your personal identifying information such as Name and Surname are processed for Maintenance of Business Continuity and Execution of Business Activities, Execution of Communication Activities, Execution of the Processes of Commitment to Firm/Products/Services, Execution of Customer Relations Management Processes, Execution of Activities for Customer Satisfaction, Organization and Event Management, Follow-up of Requests/Complaints, Execution of Product/Service Sale and Marketing Processes, Execution of Contract Processes, in order for informing Authorized People, Agencies and Organizations and based on the legal reason that it is compulsory to process the data for legitimate interests of data controller stated in article 5 of the Law No. 6698.

• **Method of Collecting Personal Data**

It is not compulsory to write your personal identifying information stated above in the communication form in our website, such information can be obtained when the form is filled by you.

Contact Details

- Business and Mobile Phone No
- E-mail address

This data is processed for Execution of Communication Activities, Execution of Customer Relations Management Processes, Execution of Marketing and Sale Activities, Execution of Business Activities, Execution of the Processes of Commitment to Firm/Products/Services, Execution of Activities for Customer Satisfaction, Organization and Event Management, Follow-up of Requests/Complaints, Execution of Product/Service Sale Processes, Execution of Contract Processes, in order for informing Authorized People, Agencies and Organizations and based on the legal reason that it is compulsory to process the data for legitimate interests of data controller stated in article 5 of the Law No. 6698.

- **Method of Collecting Personal Data**

It is not compulsory to write your contact details stated above in the communication form in our website, such information can be obtained when the communication form in our website is filled by you.

Customer Transaction Information

- Sector information
- Requested service information

In case of offers, requests, suggestions and complaints using the communication form in our company's website and your requests for feedback, such data is processed for Execution of Marketing and Sale Activities, Execution of the Processes of Commitment to Firm/Products/Services, Execution of Communication Activities, Execution of Customer Relations Management Processes, , Execution of Activities for Customer Satisfaction, Follow-up of Requests/Complaints and, provided that it is not against the personal rights and freedoms stated in article 5 of the Law No. 6698 and based on the legal reason that it is compulsory to process the data for legitimate interests of data controller.

- **Method of Collecting Personal Data**

In case of your requests for feedback in order to make requests, suggestions and complaints using the customer complaint and request communication form in our company's website, your transaction security data stated above is collected through filling of the communication forms by you.

To whom and for what purposes we transfer your personal data

As Dinarsu İmalat ve Ticaret T.A.Ş., we do not share identification, communication and customer transaction data of all our visitors to our web portal within the scope of commercial and legal relationships with anybody other than authorized people, agencies and organizations.

How long we keep your personal data

If any period is determined in the law or relevant legislation for keeping of your personal data, such data is required to be kept for at least this period. If no period is anticipated in the law or relevant legislation, such data shall be kept for the determined reasonable periods and until the reasons of processing the data about you cease, provided that it is connected with, limited and restrained to the purposes of processing.

What are your rights as data owner

You have the right to learn whether your personal data is processed or not, to demand for information about your processed personal data, to learn whether your personal data is used in accordance with the purpose of processing, to know third persons to whom your personal data has been transferred, if your personal data has been processed incompletely or wrongly, to request for their correction, to request for deletion, disposal of the personal data ex officio or upon request when the reasons of processing cease although the data has been processed in accordance with the law and, in case of a request for correction, deletion or disposal of personal data, to demand that the transactions made upon such request shall be notified to the third persons to whom personal data has been transferred, to object to a result against you occurring by the analysis of your personal data exclusively through automatic systems. The application to be made duly by the personal data owner shall be responded by Dinarsu İmalat ve Ticaret T.A.Ş. not later than thirty days according to the nature of the request.

How you can use your rights as the data owner

Contact details of our company as the data controller who shall process your personal data are given below for any and all kinds of your communication, complaints and applications, and you can follow the updates and amendments to be made in the legislation in this respect in our website: www.dinarsu.com.tr

Address: Yıldırım Beyazıt Mah. Barbaros Cad. No: 73 Çerkezköy/Tekirdağ

www.dinarsu.com.tr

Tel: +90 282 726 60 20

In order for us to respond to your applications, you are required to state your identification and communication information completely and clearly in the Personal Data Protection Law application form below, and you are also required to make application to our company through one of the following methods:

- Application by hand and in person filling the application form and confirming the identification to our address stated above,
- Notification through notary,
- Application by certified mail,
- Application to the e-mail addresses stated above in writing and using secure electronic signature.

CONTACT DETAILS

Title: Dinarsu İmalat ve Ticaret T.A.Ş.

Mersis No:

Phone Number:

Fax Number:

Mail Address:

E-mail Address: